

Patricia Tuttle
99 Robinhood Drive
San Francisco CA 94127

Jun 17th 2019

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

My name is Patricia Tuttle. I am a residential Sonic customer. Sonic a competitive local ISP. If you dismantle the key components of the 1996 Telecommunications Act as requested by US TELECOM I will lose Sonic and the high quality internet and phone service that I vitally depend on.

Sonic provides vastly superior internet and phone service, at a much less expensive price, than our prior provider, AT&T. Sonic is reliable and fast. AT&T was unreliable and slow. Sonic email and phones are secure and have spam shields. AT&T does not. Furthermore, Sonic is always immediately available by phone for questions and to resolve problems. AT&T does not answer phones. And they do not correct their mistakes. For a very long time, AT&T was charging me an amount in error. In spite of many phone calls over 6 months, the problem was not corrected. This indifference to caused me much frustration and time. When they finally corrected their error, I cancelled my account. What a difference Sonic.Net has made in my life efficient, caring service. I have heard of others who have had similar problems with AT&T.

Please do not further concentrate the monopoly power the largest telecommunications companies and raise the prices they charge citizens and businesses. Its un-American. Your last action to reverse net neutrality was justified by the FCC as a way of encouraging infrastructure buildout by the largest telecommunications companies. That did not happen, of course, which was obvious to almost all in advance of your decision. AT&T used their monopoly powers, and the power you gave them to newly price discriminate against rural and residential and small business - to buy Direct TV, CNN, and HBO instead of improving their network to 5G for business and residential customers.

Please act to preserve competition and encourage innovation, and act to fairly protect the internet and phone service of rural and residential and small business customers, by denying the US TELECOM request.

Sincerely,

CC: Honorable Nancy Pelosi, Speaker, US House of Representatives
Governor Gavin Newsome, State of California

Patricia Tuttle